

# Devoteam deploys enterprise social network intended to enhance sharing among its 4,500 employees

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Devoteam, an international ICT consulting and services company, specializing on connecting business and technology, announces it has chosen the Jive Software for their new platform of collaboration and to replace the old intranet system. It is a SaaS (Software as a Service) solution to support full collaboration among its employees, which constitutes an advantage for Devoteam Group development.

This collaborative platform aims to promote and encourage knowledge sharing among the 4,500 employees located in 23 countries. Collaboration is at the heart of the Devoteam strategy and is identified as a key success factor to:

- Facilitate business development for our clients,
- Develop synergies more efficiently cross countries and cross practice areas,
- Encourage employees to develop their competence and adopt new working practices, in line with technological evolutions,
- Expand collaboration with our customers.

Thus, as the co-chair of the Group, Godefroy de Bentzmann explains, "The success of Devoteam is based on different pillars. Collaboration is a central one and is determinant. Investing in an innovative and powerful tool today is a step we are taking with confidence: our teams are ready to lower geographic and cultural boundaries to truly build a single Group and benefit from the expertise, know-how and experience of each employee. We believe that the JIVE solution will help us to this next step of collaboration and support our project to develop a 2.0 Devoteam worldwide."

## **The platform is a real social network dedicated to the company**

So far, Devoteam was using a traditional intranet. Devoteam wants to allow its employees to increase their internal network, communicate, share information, experiences or documentation more easily. The JIVE platform offers precisely many opportunities for sharing, discussion, blogging, and profile management. Jive has an environment closely matched to a social networking tool and is also easy to use, which is crucial factor for the adoption of the tool by employees.

## **Performance booster for Devoteam Communities**

Knowledge Management is a pillar of the Group's strategy since its inception in 1995 and it is for this reason that knowledge sharing and skills development are so crucial. Devoteam is based on several practice communities, gathering Devoteam consultants around a technical or functional domain (Business Applications, Infrastructure, Project Management, Green IT, System Management, Security, Networking & Telecom, Web Applications, ...). The roll-out of this new platform will enable the Devoteam Communities to

get more visibility within the Group, especially at a corporate level, to identify new members more easily, add greater value to their projects and their contribution to develop the Group's activities.

Elise Bruchet, Head of Knowledge Management, confirms this approach: "For several years, through the animation of our 20 practice communities, we have implemented a process of sharing best practices and facilitated experience sharing. This allowed us to create a network of trust between our experts and ensure our technological excellence in the market.

With Jive, our communities can now expand their scope and experiment new ways of collaborating and innovating. They will help increase the participation of our clients by integrating them directly in this sharing process, which will meet and exceed their expectations."

#### **About Devoteam :**

Devoteam is an IT consulting group created in 1995. Combining consulting and technical solutions offers enable Devoteam to provide its customers with independent advice and effective solutions that meet their industrial objectives. In 2009, Devoteam achieved a turnover of 460 M€ and an operating margin of 6.2%. The Group consists of 4,440 employees in 23 countries across Europe, North Africa and the Middle East.

Listing: Euronext since October 28, 1999

Part of the indexes: CAC MID & SMALL 190, SBF 250 of Euronext Paris, Gaia index

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[www.devoteam.com](http://www.devoteam.com)

#### **About the Jive Solution**

"How can we work better together and connect with customers in a more authentic way?" Every day millions of people experience the answer: Jive Social Business Software (SBS), which is driving the biggest change to business practices in decades. Jive SBS takes all the great things people love about social networking software, collaboration software, and community software and makes those work for business. That's why many of the brands that drive the global economy - including Cisco, Deutsche Lufthansa AG, Intel, NIKE Inc., SAP, Swiss Re, T-Mobile and Yum! Brands - and thousands of other companies all Jive. Jive is number one in Social Business Software, with the most extensive solution, the largest implementations, and unmatched expertise in delivering value.

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